



Apex Scaffolding Anglia Ltd.

North Quay Works, North Quay Industrial Estate, Lowestoft, Suffolk, NR32 2HF

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Quality Management Policy Statement

It is the policy of the Apex Scaffolding Anglia Ltd that a high standard of service and equipment will be provided and maintained at all of its workplaces. The Company believes that meeting the needs and expectations of our clients, including our contractual obligations in terms of cost, programme and safety, is fundamental to its business strategy of securing repeat business and long-term partnerships.

Quality will be considered at all stages of carrying out the Company's works, from receipt of an enquiry, through planning the works, to erecting and dismantling scaffolding.

The Company is committed to continual monitoring and review of procedures, so that quality standards are maintained, and that all reasonable measures are taken to improve quality.

Our general intentions are: –

1. To identify responsibilities for managing quality.
2. To consult with employees and clients on matters affecting quality.
3. To provide and maintain high quality plant and equipment.
4. To ensure employees are competent to do their tasks, and to give them adequate training.
5. To monitor working conditions, and ensure quality standards are met.
6. To review and revise this policy as necessary at regular intervals.

Apex is a small business with a flat management structure; the management team consists of two Directors a Contracts Manager and Projects Manager. The day-to-day management of product / service quality and customer care is the responsibility of the team.

Signed: *David Cox*

Date: 1st March 2024

David Cox - Managing Director
Apex Scaffolding Anglia Ltd



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